

Submission on **JdVVNL** Petition for ARR and Tariff for FY 2024-25 and for FY 2022-23

JUNE 2024



Introduction

Jodhpur Vidyut Vitran Nigam Limited (JdVVNL) hereafter referred as “petitioner” filed a petition for approval of ‘True-up for FY 2022-23’ and ‘Aggregate Revenue Requirement (ARR) and Tariff for FY 2024-25’ in accordance with the provision of RERC (Terms and Conditions for Determination of Tariff) Regulations, 2019.

The present submission is in response to the petition filed by JdVVNL as published on the commission’s website. We request the Commission to accept this submission on record.

This submission is structured in four sections as given under:

- A. Comments on the Petition for True-up of 2022-23
- B. Comments on the Petition for ARR for 2024-25
- C. Submission on the Tariff Rationalization and Green Tariff
- D. Submission on the non-compliance of the Commission’s directives

A. Comments on True-up Petition for 2022-23

1. Formats of the documents

The Commission directed Discoms in its orders dated 14.07.2022 and 01.09.2022 to improve the accessibility and format of petition documents on their websites. Specifically, Discoms were instructed to upload readable PDF and Excel formats along with signed copies of petitions and ensure that files are in searchable formats such as Word, Excel, or PDF. In compliance, JVVNL acknowledged the directives and confirmed adherence to these requirements as noted in the Commission's order dated 31.03.2023.

Despite this, it has been observed that documents in the current petition are of poor quality scans, which are not machine readable. This is in violation of the Commission’s directives, as observed below.

FD 1 Final 23								
6	Large Industry (II-4)	4.73	0.83	4.43	66.91	2.61	1953.20	7.72
	SCL above 150 HP &/or having Contract/ Maximum Demand above 125 KVA	4.59	0.80	4.33	45.84	2.54	1901.12	
	Consumer having billing demand of 1 MVA or more for the billing month and having load factor 50% or more for the billing month	0.13	0.02	0.12	1.25	0.07	52.34	
	Total Large Industry	4.73	0.83	4.43	66.91	2.61	1953.20	7.72
7	Public Water Works (R)	0.44	0.08	0.40	6.34	0.30	264.17	7.80
	Up to 3 KV - upto 500	0.44	0.08	0.40	5.17	0.35	263.94	7.79
	Above 3 KV but not exceeding 10.05 KV (2019) - above 500	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10	Public Water Works (M)	0.23	0.03	0.20	2.12	0.12	88.33	9.42
	Without MID or with MID up to 50 KVA	0.23	0.03	0.19	1.90	0.06	51.22	9.17
	With MID exceeding 50 KVA	0.00	0.00	0.00	0.00	0.00	37.08	9.77
11	Public Water Works (L)	1.30	0.18	1.31	13.83	0.77	574.86	7.85
	Mixed Load	0.80	0.07	0.75	7.80	0.44	338.98	9.47
	Up to 50 KVA (II-2)	0.03	0.07	0.07	0.11	0.04	24.71	10.38
	Above 50 KVA (II-4)	0.78	0.00	0.69	7.72	0.40	306.12	9.62
13	Railways	0.07	0.01	0.06	0.80	0.04	28.16	9.92
14	TV	0.00	0.00	0.00	0.00	0.00	0.00	12.34
15	Wilkener EV	0.00	0.00	0.00	0.00	0.00	521.99	0.00
16	Total	43.07	3.48	40.42	306.94	23.84	1833.30	7.87
17	Total (In Cr)							
18	Less: Meter / Transformer Rent							Part of NTI
19	Less: 50% Revenue from theft and mispractice (In Cr)							Part of Other Debits
20	Less: Additional Surcharge, Cross Subsidy charges, Wheeling charges etc.							50% in NTI
21	Less: Misc. Charges							From 2.2 Part of NTI
21	Total							

We request the commission to take serious note of the issues in the quality of the petition documents provided by petitioner for stakeholder consultation. The forms enclosed with the petition which contain data from excel sheets for ARR determination are provided as a poorly scanned images format in the petition. This severely limits the ability of the civil society to engage in consultation.

2. Discrepancy in Energy Sales Data

Data provided for DF

The Table 2 of the petition document - 'Comparison of Actual and Approved Sales for FY 2022-23' in the petition, mentions "Sale to DF (at Input level)" as 895 MU at actuals. However, the actual sales by the Petitioner, as provided in Form D 2.1 of the formats, is 0 MU. The petitioner is request to explain the discrepancy in reporting the DF sales data.

Data provided for Large Industrial Service

Moreover, the actual consumption of large Industrial service as provided in Table 2 is 2,543 MU. However, in Form D 2.1 of the formats, it mentions 2,529 MUs, a difference of 14 MUs. We request the Petitioner to explain the discrepancies in the data.

Increase in sales of Railway Traction

The Petitioner in Table 2 provides for comparison of actual and approved sales for FY 2022-23 in the petition, specifying actual Railway Traction as 15 MU as against approved sales of 0 MU. Moreover, the Form D 2.1 of the format specifies railway traction as 28.39 MU. We would like to highlight that Railways is deemed distribution licensee and avails energy through open access. The petitioner is request to provide the clarification regarding the same.

Data provided for Total Energy Sales

The Petitioner in Table 2 provides for comparison of actual and approved sales for FY 2022-23 in the petition, specifying actual total energy sold as 25,112 MU, whereas the Form D 2.1 of formats specifies total energy sold as 24,217 MU. We request the Petitioner to provide an explanation for such discrepancies.

3. Revenue Subsidy received from Appropriate government other than the subsidy under section 65

The Petition in Table 1 provides for the summary of ARR for FY 2022-23, wherein it specifies the actual revenue subsidy received from appropriate government other than the subsidy under section 65 as Rs. Cr. 5 against the approved amount of Rs. Cr. 449. We request the Petitioner to provide detailed explanation for the same.

4. Delayed payment surcharge as part of NTI

The Petitioner in Table 1 provides for the summary of ARR for FY 2022-23, wherein it specifies the audited delayed payment surcharge as part of NTI as Rs. 222 Cr. We request the petitioner

to provide explanation for the introduction of delayed payment surcharge as part of NTI along with specific details.

5. Sanctioned Load

We conducted a load factor analysis for JVVNL and found various anomalies and provided as part of our submission to the commission. However, we encountered difficulties in conducting a similar analysis for JdVVNL due to the unavailability of data in Excel format. Therefore, we request the Commission to conduct a prudence check on the petition documents and the submitted formats. The quality of the data submitted severely restricts stakeholders' ability to conduct any meaningful analysis and offer informed suggestions based on the available information.

In view of the our previous recommendation, we also suggest to reassess the current methodology to improve the accuracy of demand predictions and optimize revenue returns. Relying on Sanctioned Load often leads to overestimations of consumptions. Instead, we propose focusing on average consumption patterns to more accurately forecast demand and make more informed adjustments to our revenue projections.

6. Agriculture Defective Meters

The petitioner submitted in Data Gaps Reply in paragraph 26 submitted that 2,02,198 consumers out of the total 4,18,784 agricultural consumers have defective meters. This represents 49% of the total installed meters. Even after metering, having defective meters amounts to de facto return to flat rates despite incurring expenses to install meters.

The Commission, in orders dated 01.09.2022 and 31.03.2023, directed the petitioner to ensure all meters remain operational, limit defective agriculture meters to a maximum of 10% of total meters within one year, submit compliance status in the next ARR/Tariff Petition, and replace defective meters within two months of detecting a defect. Despite the Commission's multiple directives, there is evident non-compliance, as the defective meter rate exceeds this limit, currently at a staggering 49%.

Due to this laxity of the petitioner, there is also an additional burden of 'rebate allowed by the settlement committees' and 'rebate on account of defective meters.'

We would also like to highlight that petitioner did not provide the revenue realized from the defective meters as directed by the Commission.

We, therefore, request the petitioner to provide the following:

- i. Circle-wise data on defective meters and the corresponding revenue realization.

- ii. Monthly status reports detailing the total number of meters, the number of defective meters at the end of each month, and the number of meters repaired during the month.
- iii. Circle-wise data on the number of meters defective for more than two months.
- iv. Clarification on the persistently high rate of defective meters and measures being implemented to rectify this issue.

7. Conversion from Flat to Metered.

The JDVVNL only converted 301 meters from flat rate to metered in FY 2022-23. This is against the commission's target of 4,000 meters, implying a less than 10% realisation. With this current rate of 300 connects per year, it would take the petitioner 100 years to complete the conversion. The conversion from the flat rate to the metered category for agricultural consumers is long overdue and still pending.

We recommend that the Commission to appropriately penalise the petitioner and hold the management of JdVVNL accountable for compliance in the matter in a time bound manner.

8. RDSS Scheme

The petition mention that out of 11690 11 KV feeders in Jodhpur Discoms, 11627 nos. of 1 KV feeder have proper feeder metering, and 8511 feeders have modem installed. It doesn't further provides specific targets under the RDSS Scheme.

We request the Petitioner to kindly specify for the following:

- i. Total infrastructure network in Ckm under the Petitioner and among the total network how much is considered as target under the RDSS scheme. Analysis of actual network infrastructure improvements under the RDSS scheme.
- ii. Year-wise targets of each circles and its current progress in achieving the installation targets for Smart Meters on Feeders and DTs.

9. Creation of Separate IT Company

The petition mentions the establishment of an IT company for the power sector in Rajasthan, as announced in the Government of Rajasthan's Budget Speech for FY 2023-24. This initiative led to the renaming of Rajasthan Urja Vikas Nigam Limited to Rajasthan Urja Vikas and IT Services Limited (RUVITL) effective from October 9, 2023.

We kindly request the Petitioner to provide clarification on the financial implications for the Discoms resulting from creation of separate IT company and outsourcing the data analysis to a separate entity. Additionally, the petitioner is requested to supply details regarding any Memorandum of Understanding (MoU) established with RUVITL, brief description of role of separate IT company, and mechanism for its governance and accountability.

10. Circle-wise and Category-wise Data on Vigilance Activities

The petitioner submitted a summary of the vigilance activities carried out in FY 2022-23. We acknowledge this submission but we would like to highlight that JdVVNL's data lacks the depth and transparency seen in the submission by AVVNL, which includes comprehensive details such as the total number of thefts or malpractices (attached below):

Table 9: Special Vigilance Drives during FY 2022-23

Total No. of Checking	Theft		Malpractice/Misuse/Others		Total Assessment (Rs. Cr)
	No. of Instances	Assessment (Rs. Cr.)	No. of Instances	Assessment (Rs. Cr.)	
137,640	19,791	38.19	8,102	11.72	49.92

We request the petitioner to provide category-wise data on vigilance activities, detailing the number of visits conducted per category.

11. Inter-State and Intra-State Transmission Losses

The Petitioner in Table 3 of the petition has provided a combined figure for inter-state and intra-state transmission losses. It is pertinent to note that the Commission in orders dated 24.11.2021, 01.09.2022, and 31.03.2023, have repeatedly directed the Discoms, including JdVVNL, to maintain separate accounts for inter-state and intra-state transmission losses and to present this bifurcation in forthcoming true-up petitions. Despite previous directions and warnings, there is a serious and continuous non-compliance of multiple order issued by the Commission in this regard.

JdVVNL in its reply to the Commission has communicated the established of a committee comprising officials from JdVVNL, RUVNL, and RVPNL to fulfil the Commission's directive on segregating inter and intra state transmission losses. However, the same committee has resulted in no substantial action till date. Moreover, this seriously hinders the ability of stakeholders to analyse the performance of the intra and inter-state transmission system. Therefore, we request the Commission to take a serious note of this and strictly direct the Petitioner to provide a breakdown of inter-state and intra-state transmission losses. We further request the Commission to impose penalties for such non-compliance directives, despite being given more than 4 years ago, as it may deem fit.

In this context, we would like to highlight that the Transmission Losses claimed by the Discom is extremely high (8.03%). We submit from the below data, even in the state comparable with the Rajasthan's geography and load profile, the transmission losses are sub 4%

Sno	State	Transmission Loss	FY	Source
1	Maharashtra	3.27%	23-24	State Grid Loss Account Page -01
2	Andhra Pradesh	3.55%	23-24	RTS Order for FY2023-24 Page 24

3	Gujarat	3.60%	23-24	GETCO Final Tariff Order FY24-25 Page 39
4	Madhya Pradesh	2.63%	24-25	ARR for FY24-25 MPERC Page 26
5	Delhi	3.20%(Inter) 0.88%(Intra)	20-21	True-up petition for FY21-22 NDMC page 54

We submit the commission takes serious note of this and issue directives to constitute a committee with independent representation, to assess the reasons for the high transmission losses.

We further submit, commission reject the high losses claimed by the petitioner and recompute the overall energy balance computations, to reflect the normative losses.

12. Power Purchase Cost

The petitioner, in the deviation analysis, computed the deviation based on the average total costs. This methodology is deeply flawed and does not provide clarity on whether the deviation in costs is due to capacity charges or energy charges. This leads to incorrect inferences, such as the claim that power purchase costs from Coastal Gujarat Power Plant increased by 2.5 times, which is incorrect. As per the format sheets of both the ARR petition and the true-up petition for FY 2022-23, the data for coastal Gujarat is as follows, indicating the deviation in fixed charges along with variable charges with no detailed explanation for the such deviation.

	As per Tariff Order	As per True up petition	Deviation
Net generation (MU)	129	118.8	
Total Annual Fixed charges (Rs.Cr.)	15	39.55	164%
Variable Cost (Rs. Cr)	20	103.25	
Variable Cost per unit (Rs. /unit)	1.55	8.69	461%
Total Costs for JdVVNL	35	142.8	

We request the petitioner to provide a separate analysis of power purchase costs into fixed and variable components to present a clearer understanding of deviations.

Furthermore, the petitioner submitted that the increase in power purchase expenses is due to the Ministry of Power's (MOP) order of using 10% imported coal. However, this mandate was revised multiple times: In 2022, the gencos were mandated to blend 10% of their coal requirement; it was later made voluntary for any genco facing a domestic coal shortfall. In

January 2023, the mandate was reduced to 6% blending and on September 1, it was further reduced to 4%.¹

Thus, the imported coal alone cannot be the reason for such a high escalation in power purchase costs. We request the petitioner to provide details of the coal imported by the respective gencos, including plant-wise monthly coal imports, costs of the coal, third-party audit reports on the quality of the imported coal, and the amount of imported coal used.

We would also like to highlight repeated instances of fraud, as unearthed by law enforcement, where inferior quality coal was brought to India via sea routes through different bills of entry, having a gross calorific value far below the technical specifications of the agreement². In light of this, we recommend that the Commission constitute an independent committee to examine all details related to the imported coal used by the power plants supplying power to JdVVNL.

Additionally, we request the petitioner to provide details of the penalties imposed during the year on RVUNL and other relevant entities due to low plant availability.

We further submit that the Commission disallow the additional/avoidable purchase expenses during the truing of the petitioner's account based on the revised calculations at the rate of average variable costs incurred during the year.

13. Significant Increase in Deviation of Transmission Costs

The petition in Table 4 provides for the details of Power Purchase Cost for FY 2022-23, wherein the deviation in transmission cost is indicated at 14%. In this regard, we request the Petitioner to provide a detailed explanation for such high deviations.

14. O&M Expenses

In the Table 8 of the petition, the petitioner outlines the Employee Expenses for FY 2022-23, specifying training expenses as Rs. 5 Lakhs. This amount is insufficient to address the critical need for capacity building. The Commission has repeatedly stated in previous orders that Discoms can claim necessary training expenditures through the Investment Plan/ARR, and has reiterated its willingness to consider any additional amounts spent on employee training. Despite this, the petitioner has allocated a minimal amount for training.

We request the petitioner to provide a detailed breakdown of the training activities undertaken during FY 2022-23.

¹ https://www.business-standard.com/industry/news/centre-extends-mandate-on-coal-import-blending-to-continue-till-march-2024-123102501107_1.html

² <https://economictimes.indiatimes.com/industry/indl-goods/svs/metals-mining/inferior-coal-import-scam-cbi-registers-two-cases/articleshow/28400870.cms?from=mdr>

Furthermore, according to the RERC (Investment Approval) Regulation, 2006, Distribution Licensees are permitted to allocate up to 1% of their Investment Plan towards institutional strengthening. We urge the petitioner to clarify the reasons behind the underutilization of funds designated for employee safety and skill training. Additionally, we request detailed information on the total number of employees trained, the categories of employees trained, and the specifics of the training provided during FY 2022-23.

We also seek clarification on whether contractual employee expenses are included within the overall employee expenses. In a previous directive, the Commission instructed the petitioner to evaluate the operations of contractors responsible for managing certain substations. We request the Commission to direct the petitioner to furnish a comprehensive report detailing the outcomes of this review and to ensure its publication.

Moreover, we seek clarification on whether expenses incurred on the contractual employees on various contracts are included within the overall employee expenses.

Additionally, the commission in multiple previous tariff orders, issued directives to the Petitioner to evaluate the operations of contractors responsible for managing certain substations. We request the Commission to direct the Petitioner to furnish a comprehensive report detailing the outcomes of this review and to ensure its publication.

15. Significant Deviations in R&M Expenses

In Table 11, the petitioner submitted the actual R&M expenses at Rs. 303 Cr. which is significantly higher than the approved expenses of Rs. 147 Cr by more than double. The petitioner provided no reasons for the deviation and merely petitioned the Commission to approve the R&M expenses as per actuals.

This demonstrates a lack of seriousness on the part of the petitioner in justifying the significant increase in R&M expenses. It raises concerns about the petitioner's financial planning, transparency, and accountability in managing and reporting their expenditures. Without a clear and detailed explanation for such a large discrepancy, it is difficult for stakeholders to assess the necessity and effectiveness of the incurred expenses.

We request the petitioner to explain the reasons for such a significant increase from the approved amount. Additionally, we request the petitioner to provide a detailed list of the R&M activities undertaken during the control period and the outcomes of these activities in terms of improvements in reliability or other similar metrics. We further submit commission to disallow the R&M expenses beyond the allowed normative values.

16. Consumer Awareness Expenses

The petitioner has mentioned the inclusion of consumer awareness expenses under the Administrative and General Expenses. However, the Table 10 that details the break-up of A&G expenses does not exclusively state the expenses on consumer awareness. We request the Petitioner to provide explanation for not providing the expenses on consumer awareness. Moreover, a comprehensive breakdown of activities undertaken for consumer awareness and impact analysis will help in understanding how effectively the allocated funds have been utilized in enhancing consumer awareness. This includes specifying the type of activities, such as workshops, campaigns, advertisements, and community outreach programs, along with the cost incurred for each.

Consumers are one of the most important stakeholders of the power sector and their awareness is an important for healthy functioning of the Discoms. We submit, the petitioner take this issue seriously and provide a detailed month-wise and circle-wise list of activities undertaken for consumer awareness along with associated costs. It will also provide insights into the effectiveness of different awareness initiatives, enabling better planning and resource allocation for future consumer awareness programs. Additionally, we request details of any impact analysis conducted to assess the improvement in consumer awareness.

Disclosure of Information on Bills

Section 10.2 of the RERC Electricity Supply Code specifies the necessary information to be included on electricity bills. Clause (r) of the said section indicates that the name, address, mobile/phone number, fax number, and email address of the consumer should be included. We submit that to protect consumer privacy, personal information such as mobile/phone numbers, fax numbers, and email addresses should be partially masked, ensuring the fundamental right to privacy.

Mode of Delivery of Bills

We propose that consumers be given both online and option platform to opt to select their preferred method of bill delivery from a range of available options. This approach will accommodate the diverse needs and preferences of consumers, ensuring greater convenience and timely receipt of bills.

Presentation on Tariff Petition

We would like to bring to the Commission's attention that the presentation on the Tariff Petition for FY 2024-25 was conducted at the Petitioner's office without any public notification on the website. This lack of transparency significantly limits the participation of stakeholders, hindering their ability to engage in and contribute to the tariff determination process.

17. Insurance Expenses

The petitioner in Table 13 shared Insurance Expenses FY 2022-23, specifying actual insurance expenses as Rs. Cr. 0.73 against the approved insurance expenses of Rs. Cr. 25. We request the petitioner to provide detailed explanation for significant reduction in insurance expenses despite the fixed assets and net worth remaining the same.

18. Interest and Financial Charges

The Petitioner in Table 1 has provided a combined amount for the Interest and Finance Charges for FY 2022-23, specifying actual Interest on Short-term Borrowings / Interest on Working Capital and Interest on the unfunded gap. We request the petitioner to provide a rationale behind combining both heads of different natures and further provide a detailed break-up of each category.

Table 1: True Up FY 2022-23 (Figures in Rs. Crore)

Particulars	FY 2022-23	
	Approved	Actual
Expenditure		
Power Purchase Expenses	12,332	16,256
Operation & Maintenance Expenses	1,396	1,423
Employee Expenses	1,073	672
Administration & General Expenses (including consumer awareness)	177	85
Repair & Maintenance Expenses	147	303
Terminal Benefit	613	363
Depreciation	684	1,047
Interest on Long-term Loan Capital and Finance Charges	623	1,072
Interest on Working Capital, Interest on Free Loan and Interest on Bonds	195	1,608
Interest on Regulatory assets	2,147	
Interest on UDAY loan	488	488
Interest on Consumer security deposits		37
Other Expenses	-	(33)
Transmission Charges	1,581	2,039
NLDC/RLDC/SLDC Charges	9	9
Amortization of Regulatory assets		
Bad Debts written off(including provision during the year)		35
Insurance Expenses	25	1
RVPN and SLDC True up for FY 2020-21	(44)	-
Refund of Depreciation amount deducted in previous year FY2021-22 on account of non-submission of FAR		61
Total Revenue Expenditure	20,050	24,043
Return on Equity Capital		
Tax on R.O.E	-	
Aggregate Revenue Requirement (A+B)	20,050	24,043
Other Revenue		
Non Tariff Income & Other Income	293	954

19. Unclaimed Interest on Unfunded Gaps

The commission in the ARR approved Rs. 2,147 Cr. as Interest on unfunded gaps. The Petitioner has provided a combined amount for the Interest and Finance Charges for FY 2022-23, specifying actual Interest on Short-term Borrowings / Interest on Working Capital and Interest on the unfunded gap as Rs. Cr. 1608 in Table 1. Whereas, in Table 14 it has provided Rs. Cr. 1608 exclusively under the head of Interest on unfunded gaps. We request the petitioner to provide explanation for such discrepancies.

20. Compensation for Injured/ Death of Employees and Outsiders

In Table 17 of the petition, the petitioner submitted details of other debits and prior period expenses for FY 2022-23, including compensation for injured/death and damage amounting to Rs. 4.81 Cr. We request the petitioner to furnish details of each of these accidents resulting in injury or death of employees and outsiders. This should include detailed accident reports, electrical inspector reports, and action taken reports.

Furthermore, we request the petitioner to provide data on the compensation paid for loss/damage of property during FY 2022-23.

21. Compensation on Standard of Performance Violations

The Commission, in its order dated 31.03.2023, directed the petitioner to report all parameters based on smart meters wherever installed and to pay direct compensation immediately for any violations. For other consumers, the Discom is to institute a system for direct compensation and report the same in the formats submitted to the Commission as well as along with the next ARR.

In this regard, we request the petitioner to provide detailed circle-wise information on direct compensation disbursed for violations of the standard of performance. This should include the total number of consumers who received such compensation and the overall amount disbursed.

22. Circle-Wise Details of Rebate Provided to Consumers

Prompt Payment Incentive

The petitioner submitted in Paragraph 6.38, a bifurcation of the rebates provided to consumers in FY 2022-23, specifying the prompt payment incentive as around Rs. 6.31 Cr. We request the petitioner to furnish circle-wise and category-wise details of the amount provided as this incentive.

We would like to highlight Section 10.6, clause (g) of the RERC Electricity Supply Code mandates that the licensee must deliver electricity bills within 3 days of the issue date. The 10-day payment window is calculated from the date of issuance of bills. However, in our experience, most of the rural cases, the bill reaches the consumer later than issuance date. This effectively reduces the 10-day payment window stipulated in Section 10.7, as consumers

only have 7 days from the date of receipt to make the payment. Based on our experience, it has been observed that consumers, particularly small consumers and those residing in rural areas, often cannot pay their bills on time due to this inadequate payment window, resulting in the burden of late payment surcharges.

In regard to this issue, we request the Commission to give specific direction to Discoms to provide adequate and equitable payment window to all consumers including those residing in rural areas for payment of bills.

DPS/LPS Waived Off Other Amnesty

The petitioner submitted in Paragraph 6.38 a bifurcation of the rebates provided to consumers in FY 2022-23, specifying the DPS/LPS waived off as around Rs. 43.82 Cr. We request the petitioner to furnish circle-wise and category-wise details of the amount provided as this waiver.

23. Bad Debts

The petition in Table 18 provides for bad debts for FY 2022-23, specifying Rs. Cr. 34.61 as bad debts. We request the Petitioner to furnish the detailed list pertaining to bad debts.

24. Non-Tariff Income and Other Tariff Income

The petitioner submitted in Table 19 details of non-tariff income and other tariff income for FY 2022-23, which provides for other miscellaneous receipts as Rs 88.24 Cr. In this regard, we request the petitioner to furnish circle-wise data on realized and unrealized non-tariff income arising from pole rents.

25. Revenue Deficit

The petitioner submitted in Paragraph 10.1 and Table 24 details of Revenue Surplus/Deficit for FY 2022-23, where the revenue gap stands at Rs. 4,775 Cr. as against the revenue surplus of Rs. 1,415 Cr. approved by the Commission. This has been a pattern for the last decade, that the petitioner projects a revenue surplus during the ARR and ends up in deficit during the true up. We submit the commission takes serious note of this glaring issue, and recommend appropriate action, including constituting a committee to examine the root-cause of the issue.

We further submit that the petitioner state how it intends to address the deficit for FY 2022-23 as filed in the current true-up petition.

Additionally, we highlight, as per Ministry of Power's Standard Operating Procedures³ in respect to important conditionalities under RDSS, LIS, Additional borrowings etc to be followed during implementation and evaluation Paragraph 3.4(ii) the States/DISCOMs are to

³ https://powermin.gov.in/sites/default/files/uploads/Standard_Operating_Procedures_01_07_2022.pdf

ensure that no new Regulatory Assets/uncovered revenue gaps are created in future. Therefore, we seek clarity on the action plan to address this revenue deficit and request the Commission to refrain from creating additional regulatory assets.

B. Comments on ARR, Tariff, and Investment Plan for 2024-25

1. Distribution Franchise (DF)

The petitioner submitted combined sales projections for the areas served by JdVVNL and its distribution franchises. However, in paragraph 11.8, the petitioner merges the sales to consumers in JVVNL's area with those of the DF areas. Consequently, the sales projections do not account for the distribution losses incurred by the DF and instead focus only on sales to various categories of consumers in the DF area, thus under-projecting the sales to be incurred by the Discoms.

We request the petitioner to project sales for JVVNL's area separately from that of the DF, by considering the power sold to DF as a single sale. The same shall also be used to project the revenue realised as the revenue from the consumers in the DF area shall not be recovered by the Discom and petitioner only realises the revenue from the input sale to DF at the bulk rate. Escalations in the sales to DF can be computed based on trends from previous years.

We further request the Commission to order a detailed performance review of distribution franchises. The sales data (exclusive of DF sales) is also essential to compute the normative O&M expenses (employee expenses, A&G expenses, and R&M expenses) of the Discom, as the Commission has been approving the O&M expenses in the true-up based on sales made to consumers exclusive of the DF area. We also request the petitioner to clearly state the methodology and assumptions considered for the modification of the sales projections.

2. Defective Metres

As highlighted in the previous true up section, despite the conversion of agricultural flat-rate to metered connections, it has been observed by the Commission that numerous meters remain faulty, resulting in continued flat-rate billing. We request the petitioner to provide a detailed action plan for rectifying defective electricity meters, along with a timeline and measures they plan to undertake to ensure a prompt resolution and effective implementation of metered billing.

3. Pending Agriculture Connections

We request the petitioner to provide detailed information regarding circle-wise pending agricultural connections, disclosing the number of pending connections per circle, and the projected timeline for addressing and closing the remaining applications.

4. Distribution and AT&C Losses Reduction

The AT&C losses stand at to 20.99% as against the approved of 15%. We request the Petitioner to provide a detailed explanation for the same given the better performance of other discoms such as AVVNL, where losses stand at 10%.

We request the petitioner to submit circle-wise details of loss reduction initiatives undertaken, with a detailed progress report of the initiatives linked to objective outcomes and their implementation timeline. We also request the petitioner to highlight efforts to target high-loss circles.

5. RDSS Scheme

We request the petitioner to provide a circle-wise audit report on the total number of meters at feeder segregation and DT, along with details of operational and faulty meters. As per the JdVVNL Compliance Submission against the Commission's Directive in the order dated 24.11.2021, the Discom communicated that it aims to achieve 100% feeder metering by December 2022 and 100% DT metering by December 2023. We request the petitioner to provide a detailed explanation for the delay in achieving the said target.

6. BEE Reporting

We were unable to find the reporting document for the Petitioner with the Bureau of Energy Efficiency (BEE). We submit that the Commission takes cognizance of this issue and directs an independent audit to verify the claim of the feeder and DT metering.

7. Vigilance Targets

We request the Petitioner to provide list detailing specific targets for vigilance, circle-wise and category-wise data on vigilance activities planned, including the number of visits planned to be undertaken, especially in high loss areas.

8. Circle-wise details of smart metres

We request the Petitioner to provide detailed information on the total numbers of smart metres installed along with the circle-wise list, with a further breakdown by category. Additionally, to specify the details on the number of smart meters installed in urban and rural areas for each category.

9. RPO

The petitioner in paragraph 12.20 outlines the existing Renewable Purchase Obligation (RPO) achieved against the target for FY 2022-23. However, the RPO for previous years has not been fully met. The year-wise remaining RPO is provided in the table below. We request the petitioner to provide detailed action plans to address the legacy (outstanding) RPO from previous years along with the associated costs for fulfilling these obligations.

We advise the petitioner to take note of the prevailing low market prices of REC and leverage them to clear the legacy RPOs.

Data of RPO compliance of JdVVNL from FY11 to FY23 as per RTI petition filed by CEEP

Year	Target %	Achieved %	Shortfall (MU)
2010-11	8.50	3.70	696.53
2011-12	6.00	5.12	138.36
2012-13	7.10	6.66	77.61
2013-14	8.20	7.05	226.44
2014-15	9.00	6.47	561.61
2015-16	10.20	7.48	620.62
2016-17	11.40	8.85	596.29
2017-18	14.25	10.74	773.20
2018-19	13.35	12.26	267.66
2019-20	15.00	15.02	(4.76)
2020-21	16.65	14.15	637.01
2021-22	18.48	15.76	744.56
2022-23	19.95	14.79	1,682.84
Total			7,017.97

At the current cost of the REC at Rs. 150 per certificate⁴, the petitioner can liquidate the entire legacy RPO at the cost of Rs. 105.27 Cr. We submit the petitioner to take proactive measures to consider that.

10. Energy Balance

The petitioner in Table 43 provides the Energy Balance for FY 24 and FY 25. We request that the energy balance be revised according to the updated sales projections, considering sales to DF at the input level and revised distribution loss targets. This will ensure more accurate and realistic projections in line with actual conditions and performance targets.

11. Disallow O&M expenses for Distribution Franchises

The petitioner requests approval for O&M expenses, including sales to the distribution franchises. However, since JdVVNL does not undertake O&M in the distribution franchise area, we request the Commission to deny this request and not allow O&M expenses for overall sales that include sales to the distribution franchise area.

Furthermore, we request the petitioner to provide detailed planned activities and outlay for expenses related to safety and training for the financial year. These should be included in the

⁴ Cost of the REC as on 12th June 2024 as per PXIL. <https://powerexindia.in/Pages/Market.html#REC/>

annual action plan to ensure transparency and accountability in the utilization of funds allocated for these purposes

12. Capital Investment Plan

As per the RERC (Investment Approval) Regulation, 2006, Distribution Licensees are permitted to allocate up to 1% of their Investment Plan towards institutional strengthening. Accordingly, the Petitioner should plan and implement training programs and other related initiatives. We request the Petitioner to provide details on action plan for the training and safety of employees along with the amount it is planning to incur for such activities. Furthermore, as per the Commission's directive, a cost-benefit analysis of the investments made should be conducted and be filed with the said petition.

13. O&M Expenses for Smart Metres

As the smart meter installation has already progressed to a considerable level, the petitioner is requested to provide the provisional figures on the monthly O&M expenses being incurred per meter along with the benefits observed in the areas where the smart meters are installed.

We further request the petitioner to provide estimates of O&M expenses for smart meters for FY 2025. Additionally, we request the petitioner to assess and provide details of the cost reductions due to billing (spot billing charges and the bill collection charges) and collection efficiency gains resulting from the implementation of smart metering. This will help in understanding the financial impact and benefits of the smart meter deployment.

We further submit, the petitioner provided the details of how it intends to recover the capital costs incurred for the installation of the smart meters.

14. Refinancing of Loans

We request the Petitioner to provide detailed plans for refinancing high-interest rate loans with lower interest rates aimed at reducing existing debts.

15. Unfunded Gaps

We request the petitioner to provide a comprehensive action plan to liquidate these regulatory assets, including proposals for regulatory surcharges. We believe that regulatory assets are meant to be an instrument to normalise fluctuations in national and global fuel markets, but it has been consistently used as a political instrument, masking inefficiencies in planning and operations of the power sector. We sincerely request the Commission to move away from the practice of creating regulatory assets as this will allow for improved cash flows, improved efficiencies, improvement in credit rating, reduction in cost of finance, and better accountability of respective power sector institutions.

16. Non-Tariff and Other Tariff Income

The Commission, through its directive dated 24.11.2021, has instructed Discoms to explore and implement asset monetization strategies, including setting up EV charging stations, utilizing buildings for advertising hoardings and ATMs, leveraging advertisements on portals/apps, and considering sale of unused lands at commercial locations to local bodies.

The Managing Directors of Discoms were personally directed to oversee the implementation of asset monetization concepts, issue necessary guidelines, and submit quarterly compliance reports detailing actions taken and revenue realized on a circle-wise basis. The directive stresses optimizing pole rents, monetizing vacant lands, buildings, and other assets, including advertisement space on bills. The Petitioner were requested to provide projections for each of these monetization avenues.

Furthermore, as per the Commission's directive dated 01.09.2022, Discoms are mandated to report circle-wise details of poles and cables along with their respective incomes. If income is reported as zero, the Assistant Engineer concerned must submit an affidavit within three months to the Senior Engineer, affirming thorough checks across their area confirming no misuse by telecom operators, cable operators, or other entities. The Senior Engineer were required to then deploy an internal audit team to verify claims and take appropriate action if misreporting is identified. The Senior Engineer was assumed personal responsibility for monitoring income from asset monetization within their circle, with verification by an independent agency or consultant mandated by the Commission.

In this regard, we request the Petitioner to provide the detailed information and plan to realise the other tariff income.

17. Voltage-Wise Loss of Supply

The Commission's order dated 31.03.2023 directed the Petitioner to conduct an independent study to calculate voltage-wise losses and voltage-wise cost of supply. Despite the Commission's directive in its order dated 01.09.2022, which required Discoms to submit voltage-wise cost of supply based on actual losses and sales rather than the dispensation allowed by APTEL's judgment, the petitioner failed to comply.

Despite repeated reminders and opportunities provided by the Commission, the Petitioner submitted data using the APTEL methodology, which was subsequently rejected by the Commission. We urge the Commission to take strict note of the petitioner's laxity in fulfilling these obligations and request imposition of penalties, including a reduction in the Annual Revenue Requirement (ARR).

C. Submission on the Tariff Rationalization

1. Need for Tariff Rationalization

Electricity access and affordability amongst the poor, which results in better livelihoods, reduced health risks, and improved access to education. Despite this, the recent **Household Consumption Expenditure Survey** (HCES 2022) reveals that in Rajasthan, households belonging to the lowest-income decile have spent 3.84% in urban areas and 2.82% in rural areas of their monthly budget on electricity, corresponding to 2.43% for urban and 1.95% for rural households belonging to the top decile. It clearly shows that even a bare minimum of electricity usage by poor households results in a significant burden on their monthly budget compared to the richer households. Therefore, electricity tariffs for domestic consumers demand further attention ensure equity, increase energy efficiency, and financial and environmental sustainability.

As per our calculations from HCES 2022, the top decile accounts for 15% of the consumer base. The median consumption for the decile is 25 units and 50 units approx. per capita per month for rural and urban, respectively. The increase in prices for the topmost consumers should result in a significant increase in revenue, as price elasticity of electricity is less than 1 for the domestic consumers.^{5,6} While we argue for increasing prices for the topmost category, this will also incentivise middle consumers to increase energy efficiency by shifting to energy-efficient equipment. Such improvements in the tariff structure should result in better energy efficiency, equitable access to energy, and improved financial and environmental sustainability.

Table 1: Energy Consumption and Income for Urban Households in Rajasthan

Income Decile	Mean Income of Decile (In Rs)	Share of Income Spent on Electricity	Median Consumption Monthly Per Capita
1	2836	3.85%	15.0
2	3648	3.87%	20.0
3	4245	3.82%	23.0
4	4826	3.90%	26.7
5	5436	3.79%	28.2
6	6127	3.93%	30.3
7	7025	3.73%	35.2
8	8309	3.53%	38.3
9	10145	3.47%	49.4
10	14888	2.43%	54.0

Source: Author's calculations from HCES 2022

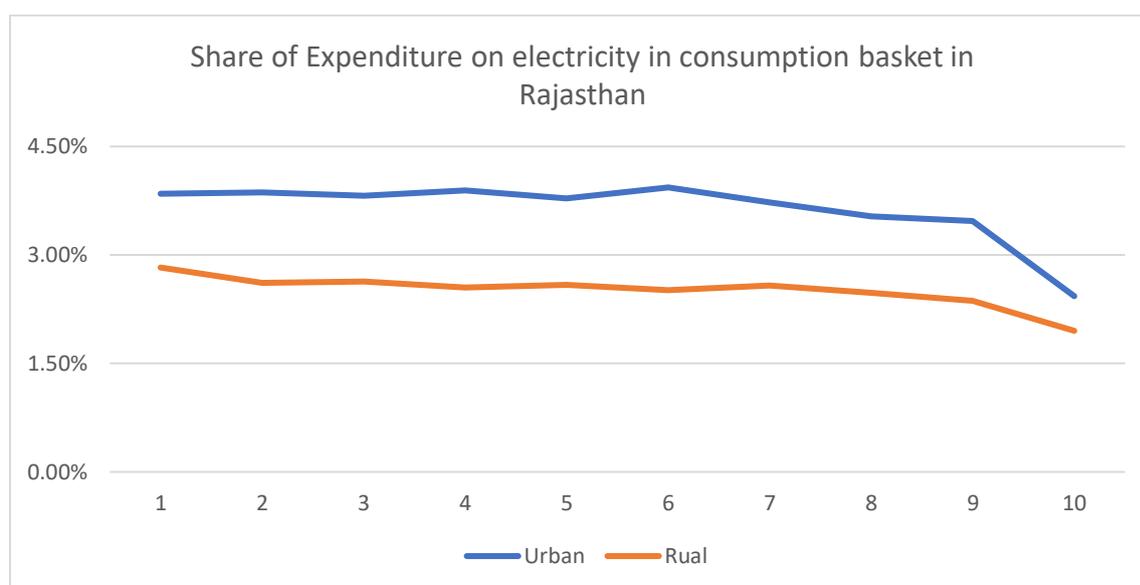
⁵ <https://www.sciencedirect.com/science/article/abs/pii/S0301421502003142?via%3Dihub>

⁶ <https://www.sciencedirect.com/science/article/abs/pii/S0301421599000117?via%3Dihub>

Table 2: Electricity Consumption and Income of Households in Rural Rajasthan

Income Decile	Mean Income of Decile	Share of Income Spent on Electricity	Median Consumption Monthly Per Capita
1	2071	2.83%	9.0
2	2724	2.61%	13.2
3	3192	2.64%	15.2
4	3612	2.55%	17.4
5	4048	2.59%	19.2
6	4495	2.51%	20.2
7	5012	2.57%	21.8
8	5692	2.48%	25.8
9	6772	2.36%	28.5
10	9449	1.95%	37.3

Source: Author's calculations from HCES 2022



Further, we note multiple inefficiencies and unnecessary complexities in the design of tariff schedule of Rajasthan. In this section, we discuss the same, comparing the treatment of tariff design to the tariff schedules notified by the SERCs in the states of Delhi, Gujarat and Maharashtra. Detailed calculations of the state level analysis is in added to the Annexure I and Annexure II. We especially discuss the aspects of transparency, simplicity, cost-reflectiveness, and affordability.

1.1. Domestic

Socialization of fixed costs is a major issue in the existing tariff regime. Consumers up to 50 kVA are charged a maximum fixed cost of INR 400 per connection per month. In case the

premises are not occupied, this shall fall to INR 230 per month. A consumer with 20 kVA connected load in such an instance shall be paying a maximum fixed charge of INR 20 /kVA and minimum of INR 11.5 /kVA per month. This is against system fixed cost of INR 481.56 /kVA (equated over 12 months).

We observe that General Domestic consumers who are consuming less than 50 units (as per data provided in tariff petition formats) account for 30% of the connected load amongst the domestic category, but on 3% of the consumption. This may be explained by financially affluent consumers having multiple assets, some of which may not be occupied, leading to low utilization. Hence, the existing tariff regime directs subsidies to financially affluent consumers, violating the principle of equity.

In comparison, a consumer with 1 kVA connected load ends up paying a fixed cost of INR 230 /kVA when they lie in the lowest consumption slab. This is a gross violation of principles of equity and cost reflectiveness. In comparison, Gujarat levies escalating fixed charge on per kVA of connected load.

Suggestion:

- Make the fixed charges reflective of sanctioned load across categories, including BPL. Escalating fixed charges may be levied, with lower fixed charges for loads less 5kVA. At least 50% of the fixed costs should be recovered from fixed charges for consumer with connected load over 10 kVA Following schedule may be adopted for domestic category.⁷

Connected Load	Suggested Rate
0 – 1 kVA	INR 20 /kVA
1 – 3 kVA	INR 50 /kVA
3 – 5 kVA	INR 90 /kVA
5 – 10 kVA	INR 150 /kVA
> 10kVA	INR 240 /kVA

- 50 kVA and above category may be removed, and a discount on variable charges may be provided to the consumers based on connection voltage.
- Post adoption of the proposed tariff regime, the small domestic and GD1 consumer category may be merged as the new tariff regime shall significantly reduce their financial burden.
- Given the paying capacity of affluent consumers and increasing economic disparity, we propose that electricity consumption above 500 units is charged at the rate of INR 8.95

⁷ More detailed analysis (including revenue impact) was not feasible because of dearth of time, but CEEP offers to undertake the same on direction of the honorable Commission and JdVVNL.

per unit. This shall also encourage adoption of solar and energy efficiency amongst the affluent domestic consumers.⁸

- Since electricity consumption in NDS category is for productive use, these adjustments may be used to lower the tariff rates for NDS consumers.
- Given the urban – rural economic disparity and different in electricity supply quality and services, it is suggested that a small discount on variable energy charges is offered to rural consumers across consumption slabs. Such incentives are likely to have positive externalities for rural energy consumption and economic growth.

1.2. Non-Domestic

The tariff regime for NDS category follows a similar structure to domestic category, resulting in similar issues, i.e. the tariff design not being cost reflective, equitable or efficient.

Suggestions:

- We propose the following schedule for fixed charges for the NDS consumers to address the same.

Connected Load	Suggest Rate
0 – 1 kVA	INR 60 /kVA
1 – 3 kVA	INR 120 /kVA
3 – 5 kVA	INR 180 /kVA
5 – 10 kVA	INR 240 /kVA
> 10kVA	INR 300 /kVA

- It is suggested that variable charges of NDS category are appropriately lowered while accounting for principles of efficiency and affordability, especially for small consumers.
- Given the urban – rural economic disparity and different in electricity supply quality and services, it is suggested that a small discount on variable energy charges is offered to rural consumers across consumption slabs. Such incentives are likely to have positive externalities for rural energy consumption and economic growth.

1.3. Public Street Lighting

Both fixed and variable charges for Public Street Lighting in Rajasthan are unusually high. Maharashtra discoms levy a fixed charge of INR 142 per kW and variable energy charge slightly lower than Rajasthan. In contrast, Gujarat levies a charge of INR 70 per installation and much lower variable energy charge.

⁸ Maharashtra discoms levy a high escalation on energy charges for higher consumption slabs.

It may be noted that streetlights are a night load with high-capacity utilization in the range of 21 – 24% based on data provided by JVVNL. Following the principle of cost reflectiveness and allocative efficiency, its fixed charges and variable charges should be lower. Such charges shall account for any additional costs and responsibilities born by discoms for maintenance of streetlights. A detailed breakdown of such costs should be provided by discoms for them to be included in the tariff rates.

Suggestions:

- Fixed charges should be made reflective of load for every point. Discoms may propose suitable load slabs for defining tariff.
- We suggest that fixed charges shall be levied at the rate of 250 per kW, with actual charges reflective of actual load. For instance, for a 100 Watt street light, fixed charge should be INR 25 per month (INR 250 /kW x 0.1 kW).
- Energy charges shall be reflective of average power procurement price at night.
- Cross subsidy surcharge should not be added to the variable energy charge because its costs are socialized amongst all consumers – the rich and the poor.

1.4. Agriculture

Agriculture demand is seasonal with farmers cultivating 1-3 crops in a year. A farmer’s ability to pay has a direct correlation with number of crops and actual utilization of the agriculture connection. Their cash flows are also strongly dependent on the harvest cycles.

Hence, it is suggested that fixed costs levied for agriculture connection is levied based on Maximum Demand in a month instead of Sanctioned Connected Load. However, we suggest that fixed charges for agriculture connections are made reflective of the fixed costs. This shall also reduce the unnecessary subsidies being indirectly allocated to large farmers.

Further, agriculture supply suffers critical issues because of infrastructure constraint. The discoms must advocate and re-implement agriculture block supply over 24-hour duration instead of a 12-hour duration. The 24-hours block supply shall significantly reduce technical losses and peak load.

Suggestions:

- We suggest the following schedule for fixed charges, levied based on Maximum Demand for each month.

Maximum Demand	Suggest Rate
0 – 5 kVA	INR 60 /kVA
5 – 10 kVA	INR 120 /kVA
> 10kVA	INR 240 /kVA

- While agriculture supply shall continue to be on block basis, it is suggested that the blocks are distributed across 24 hours. This shall reduce peak load, reduce over-loading on

infrastructure, defer infrastructure investments in transmission and distribution network, reduce transmission losses, and improve quality of supply.

- **Notify day-time and night-time energy charges, with respective charges being reflective of average power procurement price for the duration.**

1.5. Industries

Section 62 (3) of the Electricity Act states that, “The Appropriate Commission shall not, while determining the tariff under this Act, show undue preference to any consumer of electricity but may differentiate according to the consumer's load factor, power factor, voltage, total consumption of electricity during any specified period or the time at which the supply is required or the geographical position of any area, the nature of supply and the purpose for which the supply is required.” However, the categorization into small, medium and large industries seems unnecessary benefits based on connection voltage and rebates for night use are already available. Any variation based on volume of consumption shall be strictly reflective of marginal cost of supply energy.

The practice of defining charges per HP is also redundant, and all charges may be defined on kVA may be defined for ease of understanding and administrative consistency. Further, there is a need to formally acknowledge the seasonal industries in the tariff schedule.

The fixed charges for industries in Maharashtra are at the rate of 549 /kVA whereas in Gujarat it ranges from 150 to 475 /kVA, with fixed charges being highest being highest for industries with connected load over 2500 kVA. However, fixed charges are much lower in Rajasthan, and they are not reflective of the fixed costs borne by the discoms. This also leads to under recovery of fixed costs when industrial consumers move to solar rooftop or open access.

Suggestions:

- Merge categories of small, medium and large industries into a single category.
- Increase fixed charges to at least 75% of fixed costs, that is INR 360 /kVA per month. Small industries may be levied a concessional fixed charge of INR 240 /kVA per month for load up to 20 kVA.
- Introduce a sub-category of seasonal industry with fixed charges of INR 480 /kVA and appropriate energy charges.
- Other rebates and concessions shall continue as in practice.

1.6. Bulk supply for Mixed load

This category is completely redundant. As per data provided by JVVNL their load factor (19%) is similar to large industries (22%). Hence, it is recommended that this category is eliminated from the tariff schedule, and the consumers are subsumed within the industrial category.

2. Proposal for Green Tariff

In principle, we concur with the need to implement Green Tariff to enable consumers to meet their ESG and Net Zero goals. However, we do not fully agree with the structure proposed by the discom. The objective of Green Tariff is to increase renewable energy adoption, and it is not an instrument meant to simply increase the revenue of the discom. The implementation of green tariff shall pave way for additional renewable energy to be added to the green, beyond the Renewable Purchase Obligation (RPO), which is a statutory requirement for the discom.

The proposed mechanism by discom shall just lead to increase in their revenue, and not necessarily lead to increased adoption of renewable energy. Hence, we recommend that commission may adopt either of the following suggested mechanisms for implementation of green tariff.

- a) The consumers are allocated the RPO/REC generated against the green procurement, which they may trade in the market as an incentive along with meeting their net-zero commitments. In this case discom will not be able to account for RPO against supply of green power to meet its RPO obligations.
- b) The consumers may be given an appropriate discount to the proposed tariff in a manner that accounts for the market value of the RPO.

In adoption of the proposed mechanisms, the honourable commission (and the petitioner) shall also account for prevalent market clearance price of Renewable Energy Certificates (REC) over the period of June 2023 to February 2024 as provided in the table below.

Table: PXIL REC MVP Report

Auction Date	Cleared Price (INR/Certificate)	Cleared Volume
28-Jun-2023	745	122038
26-Jul-2023	590	100630
30-Aug-2023	545	80779
27-Sep-2023	500	557000
11-Oct-2023	380	4996
25-Oct-2023	450	91800
08-Nov-2023	375	266138
29-Nov-2023	375	328288
13-Dec-2023	370	179950
27-Dec-2023	375	36961
10-Jan-2024	360	916223
31-Jan-2024	360	198263
14-Feb-2024	360	130000
28-Feb-2024	360	131208
13-Mar-2024	300	274012

27-Mar-2024	270	325045
10-Apr-2024	240	155049
24-Apr-2024	204	271644
08-May-2024	189	209933
29-May-2024	165	110299
12-Jun-2024	150	82417

D. Submission on the non-compliance of the Commission’s directives

We submit that the following directives issued by the honourable Commission in the last four tariff orders have either not been complied with or have only been partially complied with. We would like to bring this non-compliance to the Commission's notice and request strict action be taken against the petitioner:

1. Format of documents for placing on website

The Commission directed Discoms in its orders dated 14.07.2022 and 01.09.2022 to improve the accessibility and format of petition documents on their websites. Specifically, Discoms were instructed to upload readable PDF and Excel formats along with signed copies of petitions and ensure that files are in searchable formats such as Word, Excel, or PDF. In compliance, JdVVNL acknowledged the directives and confirmed adherence to these requirements as noted in the Commission's order dated 31.03.2023.

Despite this, it has been observed that documents in the current petition are of poor quality scans, which are not machine readable. This is in violation of the Commission’s directives, as observed below. We submit that the Commission takes serious cognizance of this issue, as it limits meaningful stakeholder engagement in the due process.

regulatory mandates. JdVVNL has repeatedly failed to provide the required data, instead seeking extensions and citing inadequate infrastructure. JdVVNL has continued to delay, offering vague assurances of progress. These delays hinder efforts to reduce losses, improve efficiency, and maintain consumer trust.

The Commission should impose a substantial financial penalty on JdVVNL for continued non-compliance and set a strict deadline for the completion of the voltage-wise losses study. Failure to meet this deadline should result in further penalties and possible regulatory actions, including a mandated review and oversight by an independent body to ensure timely compliance.

We further recommend the Commission should also consider appointing an independent agency to oversee and expedite the completion of this study to ensure timely and accurate compliance with its directives.

3. Inter-state and Intra-state Transmission losses

The 24.11.2021 order directed Discoms to keep separate accounts for interstate and intrastate losses. JdVVNL formed a committee to address this. The 01.09.2022 order reiterated the need for detailed reports on these losses. The 31.03.2023 order noted the lack of compliance and emphasized the seriousness of the directive, instructing the committee to finalize and submit their findings.

Despite the initial directive being issued in 2021, and subsequent reminders in 2022 and 2023, JdVVNL has yet to comply fully with the Commission's requirements. This nearly three-year delay in addressing a critical regulatory mandate is unacceptable and undermines efforts to improve operational transparency and efficiency. We urge the Commission to take stringent measures to expedite the completion of this directive and consider imposing penalties for the prolonged non-compliance.

4. Defective meters

In the order dated 01.09.2022, the Commission directed Discoms to ensure all meters are in working condition and to reduce defective agricultural meters to below 10% within one year. JdVVNL reported ongoing efforts to comply with this directive. The 31.03.2023 order reiterated the directive for timely meter replacement, emphasizing that no leeway would be granted for non-compliance.

Despite this, the petitioner continues to have a substantial number of defective meters and was disallowed payments by the GoR. The Commission should take a strict view of this issue and order the petitioner to take disciplinary actions against the respective officers.

5. Study on Parallel Operation Charges

The order dated 24.11.2021 directed Discoms to conduct a scientific study on parallel operation charges. JVVNL stated they are in the process of appointing a third-party agency on the behalf of all three Discoms. The 01.09.2022 order highlighted revenue losses from parallel operation charges and directed immediate study and proposal submission. By 31.03.2023, JVVNL had floated a tender for the third-party study, expected to produce a draft report within six months.

This indicates a significant delay of nearly three years in addressing a critical directive. Such prolonged inaction not only reflects a lack of urgency but also results in continued revenue losses. We urge the Commission to take stringent action to expedite this study and ensure timely compliance. Additionally, we recommend imposing penalties for the undue delay and mandating regular progress updates to prevent further delays.

6. Training for employees

In the order dated 24.11.2021, the Commission directed Discoms to run programs for skill development and training for employees within three months. By the order dated 01.09.2022, the Commission noted the lack of expenditure on training and directed Discoms to spend at least 1% of total capex on skill development, with updates to be provided in the True Up for FY 2022-23. The 31.03.2023 order reiterated this directive, noting that Discoms should spend 1% of capex on training and provide updates with the True Up of ARR. We request the Petitioner to provide detailed reason for not complying with the Commission's directive on skill development and training for employees.

7. Report on the performance of the franchisees by independent auditor

In the order dated 24.11.2021, the Commission directed Discoms to furnish a performance report of franchisees by an independent auditor for FY 2019-20 and FY 2020-21. The Commission further through order dated 31.03.2023 noted incomplete compliance and reiterated the need for the finalized report within three months.

JdVVNL responded that M/s CRISIL Ltd, independent auditor was awarded for auditing of M/s BKESL in Bikaner City for 3 years i.e. from April-17 to March-20 and all 12 audit reports has been received, lastly in Aug-23 and the same are under verification. Once the reports are approved, same shall be uploaded on website. Further, the new tender of audit of M/s BKESL has been done and LOA (work order) awarded to M/s KPMG, on dtd. 29.03.2023 and work has been started.

We bring to the Commission's notice that the petitioner did not upload the report on its website. We request the Commission to direct the petitioner to immediately upload the report. Additionally, we recommend that a yearly audit be mandated to review the performance of the Distribution Franchisees, with the audit report submitted during the truing up of the accounts.

8. Adoption of two circles where losses are highest

The Commission's order dated 06.02.2020 directed JdVVNL to adopt circles with the highest distribution losses for special interventions. The 24.11.2021 order reiterated the need for detailed reports on actions taken and achievements in loss reduction. JdVVNL adopted Churu Bikaner DC and Jodhpur DC circles for this purpose. In the order dated 01.09.2022, the Commission noted the need for quarterly reports on losses and revenue from these circles, and JVVNL indicated ongoing efforts to motivate field engineers and staff, with plans to replicate successful models in other areas, as outlined in the order dated 31.03.2023.

As highlighted by the Commission in previous orders, there is a lack of seriousness by the petitioner on this issue, and no quantified improvements are visible. We submit that the petitioner provide actual details of the reduction in losses in the circles adopted by the MD.

9. Scheme of appreciation and reward

In the order dated 24.11.2021, the Commission directed Discoms to initiate a reward scheme for individuals reporting theft cases. In the subsequent petition, the JdVVNL reported that this scheme is under consideration by the senior management. We submit the petitioner provide the current status for the same.

10. Re-assess wheeling losses

The commission in the order dated 24.11.2021, directed Discoms to re-assess wheeling losses and furnish a detailed report. JdVVNL responded by stating that achieving accurate voltage-wise losses requires complete metering infrastructure, aiming for 100% feeder metering by December 2022 and 100% DT metering by December 2023 under the RDSS scheme, as noted in the order dated 01.09.2022.

11. Tariff Design to incentivize the consumer to keep the meter in healthy condition

In the order dated 24.11.2021, the Commission directed Discoms to design a tariff that incentivizes consumers to maintain healthy meters and to submit a suitable proposal along with the next tariff petition. JdVVNL responded that officials have been engaging with various stakeholders, including individual farmers and influential village members, to persuade them to convert to the metered category, as noted in the order dated 01.09.2022.

The faulty meters issue is a serious concern plaguing the discom. We submit the petitioner to provide what actions have been taken to specifically ensure the consumer to keep the meter in healthy condition.

12. Energy Audit

The order dated 01.09.2022 directed Discoms to maintain feeder meters properly and take action if meters remain defective for more than one billing cycle. The 31.03.2023 order

reiterated the need for accountability and analysis of circle-wise energy audit data, with JdVVNL noting the status of feeder meter replacements and energy audit report finalization.

Despite multiple directives by the commission, the petitioner failed to provide the complete data on the energy audit. As highlighted in the previous sections, we were also unable to find BEE data reporting, mandated to be submitted by the petitioner and further uploaded on the Petitioner's website. We submit the petitioner provide explanation for the same.

13. Agriculture connections in urban area

In the order dated 01.09.2022, the Commission directed Discoms to initiate a drive to check the usage of agricultural connections in urban areas and ensure they are not used for non-domestic or commercial purposes. If misuse is found, the connections should be reclassified, and necessary action taken for malpractice. The drive was to be completed by 30th November 2022, with compliance reported in the next ARR/Tariff petition. JdVVNL reported that officials from the O&M and vigilance wing conduct such drives periodically to curb misuse of agricultural connections in urban areas, as noted in the order dated 31.03.2023.

We submit the petitioner to provide the current status on number of the agriculture connections in the urban area and number of vigilance drives undertaken to curtail the same.

14. Medium-term business plan

The order dated 24.11.2021 directed Discoms to prepare a medium-term business plan to address trends like electric vehicles and renewable energy. JdVVNL began preparing the plan and requested more time. The 01.09.2022 order reiterated the directive for submission along with the next tariff petition. By 31.03.2023, the Commission directed a comprehensive plan covering loss reduction and efficiency improvements, with JdVVNL continuing detailed analysis and requesting additional time.

These ongoing delays are unacceptable and hinder progress in addressing critical industry trends. We urge the Commission to enforce strict deadlines and impose penalties for non-compliance to ensure timely submission of the comprehensive business plan.

15. Review the working of contractors to whom certain substations have been outsourced

The order dated 24.11.2021 directed a review of the working of contractors to whom substations have been outsourced, with a focus on skilled manpower and safety. JdVVNL replied that the performance of contractors is being regularly monitored by field officers, with any deficiencies being reported to the contractor, as detailed in the order dated 01.09.2022.

We submit the Commission to mandate that JdVVNL publish a detailed report on the corrective actions taken and the performance review of these contractors on their website to ensure transparency and public scrutiny. Furthermore, we request that the Commission

require JdVVNL to conduct and publish a comprehensive review annually. This will provide regular updates on the performance and safety standards of outsourced contractors and ensure continuous improvement and accountability.

16. Consumer Awareness

In the order dated 31.03.2023, the Commission directed Discoms to conduct workshops regularly, with at least one workshop per year at each Division level, and update the 'consumer corner' information regularly. JdVVNL responded that such campaign are being regularly carried out. We submit the petitioner to provide the circle detailed list of the activities undertake under the consumer awareness.

17. Automatic compensation

The commission's 31.03.2023 order included directives for handling consumer complaints, automatic compensation for specific issues, and publishing a manual of practices for complaint handling. The Discoms were instructed to report on these measures in their compliance reports.

We bring to the commission's notice that the compliance filed by the petitioner is vague and doesn't address the issue. We submit the commission to take adverse view of this issue and order a strict action against the petitioner.

Annexure I: Comparison of fixed charges

S.No.	Category	Sub- Category	Load Slabs	Consumption Slabs (units/month)	Rajasthan (Rs/kW/month)	Gujarat (Rs/kW/month)	Maharashtra (Rs/kW/month)
1	Domestic	BPL & Astha Card			288	5	34
		General Domestic	0 - 50	151	15	Single phase- Rs. 128 Three phase- Rs. 424	
			50 - 150	142	25		
			150 - 300	142	45		
				98	45		
				98	70		
			300 - 500	80	70		
> 50kW	>500	270	70				
2	Non- Domestic		0- 5 kW		60-460	50	517
			5 - 10 kW		135-150	50	517
			10 -20 kW		135-150	85	517
			20 - 40 kW		135-150	85	465
			40 -50 kW		243	85	465
			>50 kW		243	85	465
3	Street Lights				291.1	70/ installation	142
4	Industries	Small scaled		upto 500	59.696	135	583
				over 500	82	234	
		Medium scaled			86	427.5	349.2
		Large scaled			243	427.5	494

Note:

- Fixed charges on connection basis for various categories and sub-categories are converted into Fixed charges per kW of connected load, and the same is computed based on total connected load and fixed charges recovered for respective categories.

Annexure II: Comparison of variable charges

S.No.	Category	Sub- Category	Load Slabs	Consumption Slabs (units/month)	Rajasthan (Rs/unit)	Gujarat (Rs/unit)	Maharashtra (Rs/unit)
1	Domestic	BPL & Astha Card			3.5	1.5	1.56
		General Domestic	0-50	4.75	3.05	4.71	
			50-100	6.5	3.50	4.71	
			100-150	6.5	4.15	10.29	
			150-250	7.35	4.15	10.29	
			250-300	7.35	5.2	10.29	
			300-500	7.65	5.2	14.55	
			500 and above	7.95	5.2	16.64	
2	Non- Domestic	0- 5 KW		7.55-8.95	4.35	8.52	
		5 - 10 KW		7.55-8.95	4.35	8.52	
		10 -20 KW		7.55-8.95	4.65	8.52	
		20 - 40 KW		7.55-8.95	4.65	13.01	
		40 -50 KW		8.85	4.65	13.01	
		>50 KW		8.85	4.65	15.38	
		3	Street Lights	Population < 1 lakh			7.55
Population => 1 lakh					8.1	8.31	3.9
4	Industries	Small scaled	upto 500		6	4.00	6.16
			over 500		6.45	4.20	
		Medium scaled		7	4.20	7.3	
		Large scaled		5.985-7.3	4.30	8.36	